



7 March 2011



MULTI-TRANS LIMITED
PO BOX 58992
BOTANY
AUCKLAND 2163



Operator Rating System (ORS): Provisional rating for MULTI-TRANS LIMITED TSL number 0214045

The NZ Transport Agency (NZTA) has calculated your provisional rating under the Operator Rating System for the period 01/07/2010 to 31/12/2010.

Your provisional rating is 5 star/s.

Please note:

- This is an interim indication of performance, based on information collected over a 6 month period only. It does not constitute an official rating under the ORS, which requires information to be collected over a 2 year period.
- This provisional rating is for your information only and will not be published. Operator safety ratings will be published for the first time in late 2012, once 2 years worth of information has been collected.
- The provisional rating has been calculated in accordance with the Land Transport Rule: *Operator Safety Rating 2008*.
- This information may be used to inform NZTA and NZ Police advisory and enforcement activity but will not be shared publicly by NZTA.

What does the rating mean?

Operator safety ratings (those based on 2 years worth of data) indicate an operator's level of compliance with land transport safety legislation, and therefore their safety risk, based on the results of safety events. Events included in ORS are Certificate of Fitness (CoF) inspections, roadside safety inspections and certain types of offending.

- 5 stars indicate an **excellent** level of compliance
- 4 stars indicate a **good** level of compliance
- 3 stars indicate an **average** level of compliance¹
- 2 stars indicate a **below** average level of compliance
- 1 star indicates a **poor** level of compliance

¹ "Average" in this case has the meaning of "satisfactory" or "adequate" rather than suggesting a mathematical average. This means that operators in the 3-star category can move to the 4- or 5-star category by improving their performance, even if other operators' performance also improves.